



PROFESSIONAL CLEANING SERVICES

www.mcsclean.co.uk

Midlands Office - 01530 382006

Southern Office - 0118 3049827

One World One Life

It sounds cliché but its something we truly believe in. The world in which we live and the people we live with and work with are what MCS are all about.

The MCS family is growing and as it does we have more influence and more responsibility for our community and our environment.



Environment

We are ISO14001 accredited and are systematically looking at ways we can reduce our carbon footprint.

We are replacing our vans and cars with electric vehicles and use sustainable cleaning products and recycled plastics and paper.



Community Spirit

We actively encourage our team to give back to their communities and we also support our customers causes too.

From raising money for local charities to helping out within the community MCS are more than just another cleaning company.

Our company values:

Pride & Passion

Accountability

Reliability

Teamwork & Trust

So come and join us
and be **P.A.R.T.** of
something different

A family-run business that puts customers FIRST.

MCS Cleaning is a cleaning company that cares about results.

MCS Cleaning and Maintenance Limited was born in March 2008 to proud parents Tim and Kelly Blacknell. Our purpose?

To provide quality, reliable cleaning services to the midlands and the UK. MCS Cleaning offers professional, cost-effective cleaning and support services to all business sectors. From the smallest office to pubs, clubs and leisure centres, and the largest blue-chip companies, MCS Cleaning will have a cleaning solution tailored to your needs.

In March 2024 MCS Cleaning and Maintenance acquired Gemclean Services based in the Wokingham, Berkshire and the Surrounding area. Originally founded by the parents of Kelly (Director Of MCS) Jack and Karen Hobbs. Jack and Karen were looking to retire from the cleaning industry and Tim and Kelly were more than happy to keep the family business going under a new additional MCS location supporting Berkshire and the surrounding area.



COMMERCIAL CLEANING SERVICES

Caring for our clients, our environment and our staff.

Colour Coding & Microfiber

Cross contamination can be one of the main causes for spreading germs and bacteria around a workplace. That is why MCS adopted the very strict colour coding of BICSc. In low risk areas such as office areas we use blue cloths and mops, kitchens and canteens we use green, toilet and washroom areas we use white for toilets and pink for sinks.

To compliment this system we also use microfiber technology. Microfiber is a synthetic fiber that is less than 1 denier in size. By further splitting this fiber further it produces a larger surface area which is far more absorbent than a cotton towel. Furthermore the filaments in the cloth grab any dirt from the surface, but because the filaments are synthetic, the dirt can easily be released by machine washing. Because the cloth is doing the work that typically a chemical solution would do, the impact to the environment is considerable and due to the robust nature of the fiber, the cloths can be washed hundreds of times, which saves on waste too.

Environmental Cleaning

MCS understand the impact on the environment of harsh chemicals such as bleach and other toxic agents. That is why, wherever possible, MCS have researched into replacing these products with more ethically sound alternatives. By using a combination of ecologically sound cleaners, biological cleaners which use friendly bacteria and citrus based cleaning agents, we can offer an unrivalled service while protecting the environment.

Training & Monitoring

Staff are a cleaning companies most valuable asset but very few organisations treat them as such. MCS take the risk out of this by ensuring they only recruit trustworthy, competent individuals. By putting the time in at the start of employment with MCS, we find that our staff are motivated members of the team, but left too long they can soon start to feel less valued.

Our Services

- ✔ Office Cleaning
- ✔ School & Colleges
- ✔ Healthcare
- ✔ Complete Facilities Management
- ✔ Window Cleaning
- ✔ Industrial & High Level Cleaning
- ✔ Floors & Upholstery
- ✔ Kitchen & Ductwork
- ✔ Building/Construction
- ✔ Trauma/Decontamination Services



Office Cleaning

- Fully Insured
- BICS Trained Staff
- Bespoke Specification
- Electronic Attendance Software
- Regular Electronic Site Audits
- No Agency Staff – all employed & vetted directly by us



Professional Office Cleaning For Your Business



How It Works

First, our experienced management team will carry out a full survey of your premises.

We'll then use our specialist scheduling program to devise a completely bespoke cleaning regime that is tailored to your office cleaning requirements and requested cleaning frequency.

Our planning stages ensure that we maximise efficiencies and provide real value for money, helping to keep our rates competitive.

Once we've prepared your custom-built office cleaning strategy and schedule, we'll implement your cleaning plan.

First-Class Service for World-Class Customers

MCS Cleaning understands that in office cleaning, besides doing a genuinely good job, attitude is everything. We are a professional cleaning service that respects the demands of a busy working office.

Our team will work to your schedule, avoiding interruptions to your business and even cleaning during out of hours times if necessary. Your business relies on us to do a great job, and part of that great job is that you can barely even notice we are there. We'll take care of all your office cleaning needs without ever getting in your way.

The MCS first-class service lets you focus on what's important.



I just wanted to contact you to let you know the brilliant job MCS are doing, it's been a great decision moving our cleaning function to MCS"

- An Office Cleaning Customer

School & Colleges

- All Staff Fully vetted and Enhanced DBS checked
- TUPE experienced Transferor
- Emergency callout for spillages or decontamination
- Fully Uniformed
- BICS trained management
Regular Site Audits



Reliable Cleaning For Your School



Well-trained DBS checked staff, reassuring quality control processes and managed absence cover all mean you can concentrate on running a successful school with the peace of mind that the cleaning of your school is in the safe hands of experts.

As a trusted and established local company, we can deliver a custom cleaning programme to satisfy all of your school or college's needs.

This could include daily cleaning and caretaker services, window cleaning, floor maintenance or deep cleans during school holidays. Whichever service you choose, whether in or out of term time, you can be assured of minimum disruption and maximum effectiveness.



“Can I take this opportunity to say how happy we are in regards to your cleaners. Numerous members of staff have made positive comments to me about how clean the school is”

– An School Cleaning Customer


Disclosure &
Barring Service

 **BICS**
THE BRITISH INSTITUTE OF CLEANING SCIENCE

Healthcare Cleaning

- CQC Compliant cleaning
- Full Risk Assessments & Method Statements Provided
- Uniformed & Trained Staff
- ISO9001 & 14001 accredited
- Hospitals, GP Surgeries, Dentists, Veterinary Surgeries
- Daily, One-Off cleans
Decontamination services



Cleaning Where It Matters Most

Covering all functional areas and elements within your practice or surgery, MCS will work with you to build a robust specification, control infection, plus avoid any cross contamination.

Our experienced and helpful cleaning professionals will manage absence cover. We can also offer a reliable, confidential and bespoke service that meets your exacting needs. This ensures you can focus your attention on providing high quality care - without worrying about the basics!

If your current cleaning company is not providing the service they promised, or are not meeting the requirements of CQC, then please contact us for a free, no-obligation consultation today.



“Being a GP Surgery its imperative that we maintain our cleanliness standards to the highest level and MCS have been instrumental in delivering this to our practice”

– An Health Care Customer

Complete Facilities Management

- Daily Cleaning Services
- Window Cleaning
- Washroom Services
- Portering and Concierge Services
- Security
- Grounds Maintenance
- PAT Testing
- Painting & Decorating
- Resin Flooring
- Water Treatment



Making Buildings Nicer Places To Be



We know how important your workplace and buildings are to your operational success and we design solutions to meet your bespoke requirements and exceed your expectations.

Everything we do is defined by the principles of quality and professionalism. Our people work as one team, within a culture of partnership and respect for each other, our clients and our customers.

We offer a full range of services, integrated in a flat management structure that is highly responsive to client requirements. From the outset, we design our service provision in collaboration with all stakeholders – from the client team to individual building users and even other suppliers. We do this because it puts end outcomes at the start of our thought processes.

We believe in making buildings better places to be for those who work in and visit them. This mindset helps us to exceed expectations on a daily basis.



"By using MCS for our complete Facilities Management, we only need to circulate one email address to solve all of our facilities issues, and we can concentrate on our core business."

– A FM Customer

Window Cleaning

- Traditional Window Cleaning
- Waterfed pole cleaning up to 75 feet
- Abseil Window Cleaning
- BMU Cradle Window Cleaning
- Cherry Picker
- IPAF Certified



Get Ready For A Sparkling View



Whether you have a high rise block of apartments with a dusty view or dramatic, skyline windows at the top of a 10-storey office block that need some real TLC, our window cleaning services have it covered.

Our commercial customers swear by our eco-friendly, commercial window cleaning services, and we offer a range of different methods to suit both your premises and budget. All of our teams are fully trained in all types of window cleaning from ground floor school windows to large high rise offices MCS will have a solution for you.

Our experienced team will visit your site and survey the windows to be cleaned, along with recommending the safest and most cost-effective solution. We will put together a comprehensive proposal, a full method statement and Risk assessment.



"We have used MCS to clean our windows for several years now and have always provided a reliable and friendly service, I cannot recommend them enough!"

– A commercial window cleaning customer

Industrial & High Level Cleaning

- Accredited Health & Safety Policies and procedures
- Fully Trained & Uniformed Operatives
- 24 Hours Services available to work around any project
- Internal, External & Confined Space Cleaning
- Floor Scrubbing & Resin Flooring



High Or Low MCS Have It Covered

Our specialists operate throughout the UK and we have earned a reputation as one of the country's most reliable and trusted industrial cleaning companies, with a range of services from degreasing hard floors to hi beams and cladding.



Whether you are at the end of your lease and require a deep clean to your warehouse as part of the dilapidation process, or you are a steel manufacturer looking for a specialised clean to degrease and sanitise an assembly line that has become contaminated, MCS have the experience and expertise to carry out the job to the highest of standards. We have worked on a vast number of different sites over the years such as Brick factories, Distribution Centres, Ministry Of Defence Facilities and Food Manufacturers.

Because industrial sites vary so much in size, scope and usage, not to mention the challenges posed by the actual industrial process, we design complete and bespoke cleaning solutions for our clients in the industrial sector.



Floor And Upholstery Cleaning



Truck-mounted Carpet & Upholstery Cleaning



Safety Floor Cleaning



Vinyl Stripping & Re-Sealing



Tile & Grout Cleaning



Resin Floor Cleaning, Renovation and replacement



If you are looking for floor cleaning or upholstery cleaning, MCS achieve outstanding results using our specialist teams who are experienced in cleaning a variety of surfaces.

From carpet cleaning using our state of the art truck-mounted machine to tile and grout cleaning we can offer a cost effective tailored solution for your building.

Altro Safety Flooring can be a challenge to maintain but using the correct cleaning methods and products we can restore your floor to its original finish.

Other Floors include:

- Karndean & Amtico
- Sheet Vinyl
- Polyfloor & Thermoplastic
- Ceramic & Porcelain Tiles
- Flotex
- Wood

Not only can we restore floors but we can also clean your Upholstery too. From office chairs to sofas we can clean all types of fabric which is dry within a few Hours.



"I just wanted to thank you for the excellent job done on cleaning our floors. We are delighted with the final result."

– A floor Cleaning Customer

Kitchen & Ductwork Cleaning

- Structural Cleaning of Walls, Surfaces & Floors
- Canopy & Extractor Cleaning
- Duct Cleaning
- Oven, Fryers and other Cooking/Serving Equipment
- ISO9001 & 14001 Accredited
- Cleaned & Certificated to TR19 standards



Eat Clean & Germ free



Working in the commercial food sector requires compliance with strict hygiene standards under The Health and Safety Act and Food Hygiene Act.

We ensure your kitchens are left spotless by only using food-safe chemicals. Keeping all of those hard-to-clean areas clean is essential for preventing bacterial contamination. We can also provide professional ducting and extraction system cleaning so that your kitchen stays cleaner for longer.

Our commercial kitchen cleaners have all the requisite Health & Safety and customer care training.

We can work either during shutdowns or out of hours at your convenience to minimise downtime, so we won't be in your way when your kitchen is at its busiest. Upon completion of the cleaning MCS will provide you with a certificate of cleanliness. Whether its just to provide high level cleaning to full deep cleaning and extraction cleaning services MCS can help.



"It is essential that our kitchen is cleaned to a high standard on a regular basis and we are pleased to confirm that we passed our inspection with flying colours"

- A Kitchen Cleaning Customer

B&ES
BUILDING & ENGINEERING
SERVICES ASSOCIATION
TR 19 QUALIFIED

Builders, Construction and Deep Cleaning

- SafeContractor Accredited
- Nationwide Coverage
- Full Risk Assessments & Method Statements Provided
- CSCS Card Holders
- Quotations provided via GA Plans or Site Visits
- Homes, Offices, Retail, Healthcare and Leisure
- All equipment and materials provided



Any Size Anytime Anywhere



MCS work for some of the largest refurbishment and Interior Fit Out Contractors in the UK providing reliable, quality cleaning whilst meeting your clients deadlines.

From refurbishment works in a residential home to cleaning a large Retail outlet MCS provide everything to deliver a sparkling finish.

Our services range from daily cleaning of site welfare facilities, post construction cleaning to the full and final Sparkle Clean.

Using our experienced CSCS / IPAF qualified and trained operatives can clean from the bottom of your building to the top, ensuring that your project looks the best it can be.



"Being at the end of the project, the cleaning can either make or break a customer handover and MCS have proved to be a reliable cleaning partner. I couldn't recommend MCS highly enough"

- A Construction Cleaning Customer

Trauma & Hazardous Cleaning

- Crime Scene
- Blood & Body Fluids
- Sharps & Needle Removal & Drug Use
- Graffiti Removal
- Squat & Hoarder Cleaning
- Decontamination & COVID Services
- Fire & Flood



Cleaning where others can't or won't



Our trained operatives use the latest equipment and cleaning products to ensure that your property is thoroughly decontaminated and infection free.

Whether its preventative measures such as periodic COVID 19 spraying of an office or classroom to deep cleaning a property following squatters or an eviction we can help.

Our decontamination method ensures we provide a comprehensive clean every time.

Our customers include:

- Schools
- Landlords & Property Developers
- Restaurants
- Construction Companies
- Bars & Clubs
- Retail
- Warehouse & distribution
- Local Authorities



"Its comforting to know that we can rely on MCS to support our school. We have had a number of confirmed COVID-19 cases and MCS have reacted quickly to decontaminate the area so that we can return to teaching"

- A Hazardous Cleaning Customer

Meet the Team



Tim and Kelly Blacknell
Directors

Married for 23 years and have 3 great kids. Tim is a life long QPR fan and Kelly spends her spare time ghost hunting in historic buildings throughout the UK



Roberto Fileccia
Operations Manager

Enjoys his garden the kitchen and his beloved Nottingham Forest



John Lynch
Finance Manager

When not looking at the numbers John loves to cook and spend time in the garden. He enjoys walking, especially in the scenic Lake District



Amy Fawkes
HR Assistant

Shopaholic. Love to spend time with my family making memories

"Caring for our colleagues, clients, and community is an ethos that we've instilled at the heart of MCS Cleaning and Maintenance from the moment we established ourselves in 2008, and it's these values that continue to drive our success today."



Rachael Jeffs
Business Development

Enjoys family adventures in our caravan exploring the country, bike rides and walking in the peak district. Spending time as family making lots of memories.



Tim Pawley
Industrial Manager

Tim loves a bit of DIY, spending time in the garden and visiting historic castles



Joshua Blacknell
Sales and Marketing

Keen gamer, golfer and supporter of QPR



Toni Worman
In-House BICSc trainer

Other than being an avid reader Toni is a volunteer Blue Flag Beach judge for Keep Britain Tidy



Adele Holland
Senior Contracts Manager

Adele loves to cook and bake as well as spend time with her grandkids and enjoys long walks



Mick Wardle
Compliance Manager

Loves to get out in the garden and DIY around the house



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For a free no obligation quotation please contact us:

Sales@mcsclean.co.uk